

VEHICLE

MAKE / MODEL	Mercedes GLE	YEAR	—	COLOR	Red
PLATE	43356 — Dubai	MILEAGE IN	— km	VIN	—

CUSTOMER

NAME	Ms. Tharaa AL Sayed	PHONE	0522074241	JOB CARD	JC-9812
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JOB SUMMARY

STATUS	Delivered	CHECKED IN	20/07 16:20	DELIVERED	14/08 17:27
DAYS IN SHOP	25.0	INVOICE (AED)	1500	ODOO INVOICE	285
APPROVAL	Customer approved via WhatsApp reply on 04/08 17:15				
COMPLAINT	سخونة السيارة				
DIAGNOSIS	Change radiator Change 5 pices coolant pipes				

PARTS USED

PART	TYPE	QTY	AMOUNT (AED)
Change radiator	Labour	—	300
Change 5 pices coolant pipes	Labour	—	500
Labour total			800
Total (parts + labour)			800

WORK TIMELINE

DATE / TIME	EVENT	BY
20/07 16:20	Checked in — Reception	Yes
20/07 19:13	Note: Diagnosis: كسر في الريداتير	
20/07 19:13	Moved to Diagnosis	
20/07 20:20	Note: تغيير مبدئي الريداتير	
20/07 20:20	Moved to Awaiting Approval	
22/07 18:39	Moved to In Repair	Yes
23/07 11:13	Moved to Diagnosis	Yes
23/07 13:34	Moved to Awaiting Approval	Yes
23/07 19:01	Moved to Sourcing Parts	
24/07 09:12	Moved to In Repair	
25/07 10:14	Note: Diagnosis: Change radiator Changed 5 pices coolant pipes	Yes
25/07 10:14	Moved to Ready for Pickup	Yes

25/07 10:15	Note: Diagnosis: Change radiator Change 5 pices coolant pipes	Yes
25/07 10:16	Note: Labour added: Change radiator — 300 AED	Yes
25/07 10:18	Note: Labour added: Change 5 pices coolant pipes — 500 AED	Yes
04/08 10:28	Car details updated	Khaled
04/08 10:28	Car details updated	Khaled
04/08 17:14	Car details updated	
04/08 17:15	Customer APPROVED the repair — via WhatsApp reply — .	
04/08 17:15	Moved to Ready for Pickup	
08/08 12:57	Car details updated	
08/08 12:57	Car details updated	
14/08 17:27	Moved to Delivered	Youssef
19/08 16:38	Note: Follow-up: Google review asked	Khaled